



Standard Test Method for Objective Measurement of Speech Privacy in Open Plan Spaces Using Articulation Index¹

This standard is issued under the fixed designation E1130; the number immediately following the designation indicates the year of original adoption or, in the case of revision, the year of last revision. A number in parentheses indicates the year of last reapproval. A superscript epsilon (ϵ) indicates an editorial change since the last revision or reapproval.

INTRODUCTION

This is one of a series of test methods for evaluating speech privacy in buildings. It is designed to measure the degree of speech privacy between locations in open plan spaces, where occupants are separated only by partial-height partitions and furnishings. Another proposed test method deals with assessing speech privacy for closed rooms. A related test method deals with the laboratory measurement of interzone attenuation open plan components intended to provide speech privacy, such as partial height space dividers, ceiling systems and wall finishes.

1. Scope

1.1 This test method describes a means of measuring speech privacy objectively between locations in open plan spaces. This test method relies upon acoustical measurements, published information on speech levels, and standard methods for assessing speech communication. This test method does not measure the performance of individual open plan components which affect speech privacy; it measures the privacy which results from a particular configuration of components **(1, 2)**.²

1.2 This test method is intended to be a field test for the measurement of speech privacy in actual open plan spaces. However, this test method could be used in an environment arranged to simulate an open plan space.

1.3 This test method is suitable for use in many open plan spaces such as open plan offices, healthcare spaces, institutional spaces, schools, etc. It is not applicable for measuring the speech privacy between open plan and enclosed spaces or between fully enclosed spaces.

1.4 This test method relies upon the Articulation Index, which objectively predicts the intelligibility of speech. While both the Articulation Index and this test method can be expected to reliably predict average speech privacy, neither predicts the specific degree of speech privacy afforded to particular open plan occupants.

1.5 The values stated in SI units are to be regarded as the standard. The inch-pound units in parentheses are for information only.

1.6 *This standard does not purport to address all of the safety concerns, if any, associated with its use. It is the responsibility of the user of this standard to establish appropriate safety and health practices and determine the applicability of regulatory limitations prior to use.*

2. Referenced Documents

2.1 *ASTM Standards*:³

C634 Terminology Relating to Building and Environmental Acoustics

E1179 Specification for Sound Sources Used for Testing Open Office Components and Systems

2.2 *ANSI Standards*:⁴

S1.4 Specification for Sound Level Meters

S1.6 Preferred Frequencies, Frequency Levels, and Band Numbers for Acoustical Measurements

S1.11 Specification for Octave-Band, and Fractional-Octave-band Analog and Digital Filters

3. Terminology

3.1 *Definitions*—The acoustical terminology used in this test method is consistent with Terminology **C634**. Of special importance are the terms *average sound pressure level* and

¹ This test method is under the jurisdiction of ASTM Committee **E33** on Building and Environmental Acoustics and is the direct responsibility of Subcommittee **E33.02** on Speech Privacy.

Current edition approved Sept. 1, 2008. Published September 2008. Originally approved in 1986. Last previous edition approved in 2002 as E1130 – 02^{e1}. DOI: 10.1520/E1130-08.

² The boldface numbers in parentheses refer to the list of references at the end of this test method.

³ For referenced ASTM standards, visit the ASTM website, www.astm.org, or contact ASTM Customer Service at service@astm.org. For *Annual Book of ASTM Standards* volume information, refer to the standard's Document Summary page on the ASTM website.

⁴ Available from American National Standards Institute, 11 W. 42nd St., 13th Floor, New York, NY 10036. Available from American National Standards Institute (ANSI), 25 W. 43rd St., 4th Floor, New York, NY 10036, <http://www.ansi.org>.

arithmetic mean sound pressure level, both of which are defined in Terminology C634, and source point which is defined in Specification E1179.

4. Summary of Test Method

4.1 Select two locations in an open plan environment, between which the speech privacy is to be measured. Designate one location as the *talker* or *source* location and the other as the *listener* or *measurement* location. These locations should typify the usual positions of occupants.

4.2 All masking sound systems and HVAC systems shall be operating in their usual manner.

4.3 At the listener location, measure the ambient sound pressure levels in each one-third octave-band from 200 to 5000 Hz and the A-weighted sound level.

4.4 Locate a qualified sound source at the talker location and orient it toward the listener location. Drive the source with pink or white noise at a level sufficient to increase the one-third octave-band sound pressure levels at the measurement location by at least 10 dB above the ambient over the entire frequency range of interest. The sound pressure levels produced by the sound source at a 1.0 m (3.3 ft) reference position in an anechoic room for a known electrical input will have been previously established (3).

4.5 Measure the sound pressure levels in one-third octave bands at the listener location with the source on.

4.6 Calculate the level reduction in each one-third octave band, that is, the difference in sound pressure levels produced by the sound source at the 1.0 m (3.3 ft) reference position and at the listener location.

4.7 Determine the speech spectra to be used. The *normal* voice spectrum of male speech peaks from Table 1 (see also (4)

and (5)) must be used; optionally, additional spectra may be used.

4.8 Calculate the one-third octave-band sound pressure levels for the speech spectrum at the listener location. This is carried out by subtracting the measured level reductions from the speech spectrum.

4.9 Calculate the signal-to-noise ratio in each one-third octave band by subtracting the measured ambient and sound pressure levels from the calculated speech levels at the listener location.

4.10 Calculate the Articulation Index in accordance with Section 11 using the one-third octave-band signal-to-noise ratios.

4.11 Report the Articulation Index to two decimal places as the measure of speech privacy.

5. Significance and Use

5.1 The speech privacy between locations in an open plan space is determined by the degree to which intruding speech sounds exceed the ambient sound pressure levels at the listener's ear; a classic signal-to-noise ratio situation.

5.2 The sound pressure levels at the listener's ear from intruding speech depend upon:

5.2.1 The individual vocal effort and orientation of the talker,

5.2.2 The attenuation of speech signals due to distance or intervening barriers, and

5.2.3 The reinforcement of speech signals due to reflections from surfaces such as the ceiling, furniture panels, light fixtures, walls, or windows.

5.3 The ambient sound pressure levels will often be controlled to mask intruding speech. This is accomplished by means of a masking sound system. However, in certain positions and frequency ranges, heating, ventilating, or air conditioning equipment (HVAC) may contribute significantly to ambient sound pressure levels.

5.4 The primary purpose of this test method is to measure the speech privacy for an average speech spectrum using the standard Articulation Index method. This requires measurement of the relevant acoustical characteristics discussed in 5.2 and 5.3 for a pair of locations and calculation of the Articulation Index using an average speech spectrum. The average speech spectrum is for male talkers speaking with normal voice effort.

5.5 The Articulation Index ranges from 0.00, where speech is unintelligible, to 1.00, where all individual spoken words can be understood. Caution should be exercised in interpreting the numerical results of this test method. There is a need for further research to establish the relationship of Articulation Index to speech privacy. One purpose of this test method is to encourage the measurement of data and further research on this topic perhaps leading to development of well-documented speech privacy categories and criteria.

5.6 This test method can be used to:

TABLE 1 Speech Peaks for Males^{A,B}

One-Third Octave-Band Center Frequency, Hz	One-Third Octave-Band Sound Pressure Levels of Speech Peaks for <i>Normal</i> Voice Effort (dB re: 20 µPa)	One-Third Octave-Band Sound Pressure Levels of Speech Peaks for <i>Raised</i> Voice Effort (dB re: 20 µPa)
200	60	63
250	64	68
315	63	67
400	65	70
500	66	72
630	64	70
800	58	66
1000	58	65
1250	59	67
1600	56	63
2000	52	59
2500	53	60
3150	53	58
4000	50	56
5000	46	52

^ASpeech peaks calculated from rms values given in (4) by adding 12 dB, in accordance with (5).

^BThe A-weighted sound level and linear sound pressure level of the *normal* voice effort spectrum given in Table 1 are 70 dB and 73 dB, respectively. The corresponding levels for the *raised* voice effort spectrum are 76 dB and 78 dB.

5.6.1 Compare the relative privacy afforded between different locations within open plan spaces.

5.6.2 Evaluate how changes in open plan components (barriers, furniture, ceilings, masking sound, or wall panels) affect speech privacy.

5.6.3 Measure speech privacy objectively for correlation with subjective responses.

5.7 This test method could be one element of a performance or acceptance test procedure. However, many additional items would need to be specified to use this test method for performance testing of an open plan environment, such as, the number of locations to be tested and method of selecting those locations, and the method of averaging the results. Specifying a numerical criterion in terms of the Articulation Index is also necessary for acceptance testing; however, the selection of such a criterion and permissible deviations should be undertaken with care in view of the present state-of-the-art as discussed in 5.5.

6. Test Space

6.1 The test space shall be an actual or a mock-up open plan environment.

6.2 The ceiling of the test space shall be complete, including ceiling board, light fixtures, and air diffusers.

6.3 The floor covering and wall finishes shall be completely installed prior to testing.

6.4 All furnishings shall be in place.

6.5 Any masking sound system shall be set as intended for use in the occupied space.

NOTE 1—If the masking system is adjusted to produce significantly higher sound pressure levels, greater speech privacy is obtained; however, the higher levels may be found unacceptably annoying.

6.6 The open plan space should be unoccupied during the tests.

NOTE 2—If the purpose of testing is to evaluate the change in speech privacy which results from component changes (for example, installing wall finishes or adjusting the masking system) the different conditions for each test result shall be carefully documented.

7. Apparatus

7.1 The minimum instrumentation required for this test method is as follows:

7.1.1 *Microphone and Amplifier*, that meet or exceed the requirements of ANSI S1.4 for Type 1 sound level meters. A random incidence microphone shall be used, that is, one that has its flattest frequency response for sounds arriving at random angles.

7.1.2 *One-Third Octave-Band Filter Set*, meeting the requirements of ANSI S1.11 for class 1 or better. The nominal center frequencies of the filters shall include all the preferred one-third octave bands from 200 to 5000 Hz conforming to ANSI S1.6. This range may be extended.

7.1.3 *Sound Level Meter*, or other device from which the sound pressure level can be read.

7.1.4 *Calibrated Sound Source*, of known sensitivity and directivity, completely described in Specification E1179 and calibrated in accordance with the Annex of this test method.

7.2 *On-Site Data Acquisition Instruments*, that may consist of a microphone with calibrator, a precision sound level meter capable of measuring average sound pressure level, a one-third octave-band analyzer, and a strip chart recorder (optional). Test data may be read on-site or recorded for later analysis. Recording instruments may consist of a microphone with calibrator, precision sound level meter (optional), and an instrument quality recorder. Laboratory data reduction instruments may consist of a recorder, a one-third octave-band analyzer and a computer.

7.3 The background noise of measuring instruments in each one-third octave band must be at least 10 dB below measured sound pressure levels.

8. Test Signal

8.1 The test signal shall be contiguous, one-third octave bands of pink or white noise, from 200 to 5000 Hz, and may be extended.

9. Speech Spectra

9.1 The *normal* voice effort spectrum (2) of speech peaks given in Table 1 shall be used for the calculations. Additionally, other spectra may be used such as the *raised* voice spectrum of speech peaks in Table 1.

10. Procedure

10.1 Measurement Location:

10.1.1 Select a listener (measurement) location at the typical ear-height of a seated or standing listener, that is, the microphone shall be located 1.2 m (4 ft) above the floor (seated) or 1.67 m (5 ft 6 in.) above the floor (standing).

10.1.2 The measurement location should be at least 1 m (3.3 ft) from any vertical surfaces such as walls, columns, desks, or furniture. In the event that this cannot be met, the selected location shall be at an occupant's usual position.

10.2 Ambient Measurements:

10.2.1 With the test signal off, the average sound pressure level shall be measured in each one-third octave band over a time period of at least 4 s at four positions at 90° intervals around a circle of 0.3-m (1-ft) radius centered on the listener (measurement) location. The arithmetic mean sound pressure level shall be calculated for each band from the four measured values. The A-weighted sound level shall also be measured and calculated in this manner. All data shall be obtained with the microphone diaphragm parallel to the floor and facing upwards.

10.2.2 Verify that the measured ambient sound pressure levels exceed the background noise of the instruments by at least 10 dB in each band. If not, the data shall not be used.

10.3 Source Location and Orientation:

10.3.1 The sound source shall be placed at the talker location and the source point shall be located 1.2 m (4 ft) or 1.67 m (5 ft 6 in.) above the floor, to represent a seated or standing talker, respectively.

10.3.2 The loudspeaker axis should be oriented so that its projection in the horizontal plane is along a straight line from the talker to the listener location.

10.3.3 In the vertical plane, the loudspeaker axis should be oriented to be 25° above horizontal for a source height of 1.2 m (4 ft) or oriented to be horizontal (parallel to the floor) for a source height of 1.67 m (5 ft 6 in.).

10.4 Level Reduction Measurements:

10.4.1 Turn the test signal on and measure and adjust the electrical signal to be the same as used for the measurement of the reference levels (see [Annex A1](#)).

10.4.2 Repeat the measurements described in [10.2.1](#).

10.4.3 Verify that the measured sound pressure levels exceed the *ambient* values measured in [10.2](#) by at least 10 dB in each band. If not, the data shall not be used.

10.4.4 Calculate the level reduction due to the environment in each one-third octave band, by subtracting the values measured at the measurement location from the source reference levels (see [Annex A1](#)).

11. Calculation

11.1 Select a sound pressure level spectrum of speech peaks from [Table 1](#) or elsewhere. One set of calculations shall use the normal voice spectrum from [Table 1](#), as required by [9.1](#).

11.2 Calculate the sound pressure levels of peak speech signals in each one-third octave band at the listener location by subtracting the level reductions from the spectrum selected in [11.1](#).

11.3 Calculate the signal-to-noise ratio in each one-third octave band: the amount by which the peak speech levels calculated in [11.2](#) exceed the ambient values measured in [10.2](#). Whenever the signal-to-noise ratio is zero or less, use a value of zero; whenever the signal-to-noise ratio is 30 dB or more, use a value of 30.

11.4 Calculate the Articulation Index by multiplying the band weighting factors from [Table 2](#) by the signal-to-noise ratios and summing as follows:

$$AI = \sum_{i=1}^{15} W_i \cdot R_i \quad (1)$$

TABLE 2 Articulation Index Weighting Factors for Preferred One-Third Octave Bands

One-Third Octave-Band Center Frequency, Hz	Weighting Factor
200	0.0004
250	0.0010
315	0.0010
400	0.0014
500	0.0014
630	0.0020
800	0.0020
1000	0.0024
1250	0.0030
1600	0.0037
2000	0.0038
2500	0.0034
3150	0.0034
4000	0.0024
5000	0.0020

where:

AI = Articulation Index,

W_i = weighting factor (from [Table 2](#)) for band i , and

R_i = signal-to-noise ratio for band i .

NOTE 3—[Fig. 1](#) presents a data sheet that may be helpful in performing these calculations.

12. Report

12.1 Report the following information:

12.1.1 Statement, if true in every respect, that tests were conducted in accordance with the provisions outlined in this test method. Any options or exceptions to this test method shall be noted.

12.1.2 Description of the test space including the ceiling material, the type of ceiling suspension system, light fixtures, ceiling height, the partial height space dividers, and the floor covering. Optionally, descriptions may be useful for ceiling diffusers, construction details above and below the ceiling, the plenum depth, wall finishes, and interior furnishings.

12.1.3 Description of the sound source location and orientation and the measurement location including height and distances from boundaries and furniture. Optionally, sketches may be used to illustrate positions and distances.

12.1.4 Description of any masking system including the means of generating and distributing sound.

12.1.5 Description of the air handling system or other ambient noise sources that contribute to masking sound.

12.1.6 Complete description of the test signal and the sound source.

12.1.7 Description of the instruments used to acquire acoustical data including manufacturer, type, and model.

12.1.8 Statement identifying data that were not acquired at least 1 m (3.3 ft) from the nearest vertical surface.

12.1.9 Statement that “The calculated Articulation Indices given in this report are a function of the specific environment and should not be construed as applying to other environments.”

12.1.10 Listing, and optionally a graph, of the following one-third octave-band sound pressure level spectra rounded to the nearest decibel:

12.1.10.1 Reference levels for the sound source,

12.1.10.2 Ambient values measured in accordance with [10.2.1](#), including the A-weighted sound level,

12.1.10.3 Values measured with the sound source on in accordance with [10.4.1](#),

12.1.10.4 Level reductions calculated in accordance with [10.4.3](#),

12.1.10.5 Spectra of speech peaks used (one of which must be the normal voice spectrum),

12.1.10.6 Levels of speech peaks calculated in accordance with [11.2](#), and

12.1.10.7 Signal-to-noise ratios calculated in accordance with [11.3](#).

12.1.11 Calculated Articulation Index rounded to two decimal places.

12.2 If testing is undertaken to compare the resulting speech privacy under different conditions such as with different

A	B	C	D	E	F	G	H	I	J
Band	Source Lp 1 m	Listener location mean Lp	Level reduction (dB) (B – C)	Normal voice peak Lp	Speech Lp listener location (E – D)	Listener location mean ambient Lp	Signal-to- noise ratio (dB) (F – G)	Weighting factor	AI contribution (H × I)
200				60				0.0004	
250				64				0.0010	
315				63				0.0010	
400				65				0.0014	
500				66				0.0014	
630				64				0.0020	
800				58				0.0020	
1000				58				0.0024	
1250				59				0.0030	
1600				56				0.0037	
2000				52				0.0038	
2500				53				0.0034	
3150				53				0.0034	
4000				50				0.0024	
5000				46				0.0020	
A- weighted							AI (Total):		

L_p denotes sound pressure level, dB re 20 µPa. Example: (B-C) denotes arithmetic subtraction of values in Column C from Column B. Column H: If less than 0 use 0, if more than 30 use 30.

FIG. 1 Sample Data Sheet for Speech Privacy Measurements

masking spectra, the test report should indicate the Articulation Indices for each condition.

13. Precision and Bias

13.1 The precision and bias of this test method have not been established.

14. Keywords

14.1 architectural acoustics; articulation index; field test; open office; open office system; open-plan space; speech privacy

ANNEX

(Mandatory Information)

A1. CALIBRATION OF THE SOUND SOURCE

A1.1 Measurement of Reference Levels

A1.1.1 The reference sound pressure level in each one-third octave band is defined as the level measured on the loudspeaker axis at 1.0 m from the source point in a free field. Measure this level in an anechoic room that meets the criteria of the test environment required in Specification **E1179**.

A1.1.2 Measure and document the electrical signal fed to the source. This can be accomplished by measuring the voltage fed to the loudspeaker using a precision sound level meter set to A-weighting. A precision sound level meter can be used as a wide-band voltmeter by removing the microphone and driving it directly with an electrical signal.

APPENDIXES

(Nonmandatory Information)

X1. RELATIONSHIP OF ARTICULATION INDEX TO SPEECH PRIVACY

X1.1 The Articulation Index ranges from 0.00 to 1.00. Values increase as speech privacy becomes progressively worse. There is a need for further research to establish the relationship of Articulation Index to speech privacy. The following general guidelines are provided to give the user of the test method some means to interpret the numerical results:

X1.1.1 Speech privacy may be described as *confidential* when speech cannot be understood. This degree of speech privacy is indicated at Articulation Index values at or below 0.05 (6, 7).

X1.1.2 At Articulation Index values between 0.05 and 0.20, *normal* speech privacy is indicated. In this range concentrated effort is required to understand intruding speech (7).

X1.1.3 Speech becomes more readily understood at Articulation Index values greater than 0.20. Some describe unacceptable privacy as values above 0.30. At Articulation Index values above 0.40, there is essentially no privacy.

X2. ALTERNATE SINGLE NUMBER RATING

X2.1 Another useful scale for speech privacy is called Privacy Index, (PI). It is expressed in percent and can be calculated from the Articulation Index, (AI) as follows:

$$PI = (1 - AI) \times 100\% \quad (X2.1)$$

X2.2 Consequently, confidential speech privacy is achieved at PI values of 95% or more. Normal speech privacy corresponds to PI values between 80 and 95%.

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